

This MOBILE APPLICATION (APP) END USER LICENSE AGREEMENT is last updated on May 01, 2019

PLEASE READ CAREFULLY BEFORE CLICKING ON “ACCEPT” BUTTON OR DOWNLOADING OR USING THE APP.

This end-user licence agreement (**EULA or Agreement**) is a legal agreement between you (**End-user or you**) and LabScore Inc. (**LabScore or Licensor, us or we**) for:

- LabScore mobile and web application software (**App**); and
- online **OR** electronic documents (**Documents**).

We licence use of the App and Documents to you on the basis of this EULA and subject to any rules or policies applied by the Google Android application store from whose site, located at <https://play.google.com/store/apps> (**Google Play Store**), the End-user downloaded the App (**Google Play Store Rules**). We do not sell the App or Documents to you. We remain the owners of the App and Documents at all times.

Operating system requirements This App requires an Android device with a minimum of 50MB of memory, internet access, text messaging, and the Android operating system version 4.4 or more.

Email and text message notification requirements: This App uses text message and email notifications for sharing the health information and to notify the user and the healthcare providers.

Important notice:

- By clicking on the "Accept" button or downloading the App or using the application you agree to the terms of the EULA which will bind you. The terms of the licence include, in particular, limitations on liability in condition 7.
- If you do not agree to the terms of this licence, including email and text message notification requirements, we will not license the App and Documents to you and do not click on the "I Agree" button and do not download or use the App.

You should print a copy of this EULA for future reference.

1. ACKNOWLEDGEMENTS

1.1. The terms of this EULA apply to the App or any of the services accessible through the App or website (**Services**), including any updates or supplements to the App or any Service, unless they come with separate terms, in which case those terms apply.

1.2. We may change these terms at any time by notifying you of a change when you next start the App and you may be required to read and accept them to continue your use of the Services.

- 1.3. From time to time updates to the App may be issued through the Google Play Store. Depending on the update, you may not be able to use the Services until you have downloaded the latest version of the App and accepted any new terms.
- 1.4. You will be assumed to have obtained permission from the owners of the mobile telephone or handheld devices that are controlled, but not owned, by you and described in condition 2.2 (**Devices**) and to download a copy of the App onto the Devices. You and they may be charged by your and their service providers for internet access and messaging on the Devices. You accept responsibility in accordance with the terms of this EULA for the use of the App or any Service on or in relation to any Device, whether or not it is owned by you.
- 1.5. By using the App or any of the Services, you consent to us collecting and using technical information about the Devices and related software, hardware and peripherals for Services that are internet-based or wireless to improve our products and to provide any Services to you.
- 1.6. The App or any Service may contain links to other independent third-party websites (**Third-party Sites**). Third-party Sites are not under our control, and we are not responsible for and do not endorse their content or their privacy policies (if any). You will need to make your own independent judgement regarding your interaction with any Third-party Sites, including the purchase and use of any products or services accessible through them.
- 1.7. Any words following the terms including, include, in particular or for example or any similar phrase shall be construed as illustrative and shall not limit the generality of the related general words.
- 1.8. We reserve the right to modify, suspend or discontinue, temporarily or permanently, the App or any service to which it connects, with or without notice and without liability to you.

2. GRANT AND SCOPE OF LICENCE

- 2.1. In consideration of you agreeing to abide by the terms of this EULA, we grant you a non-transferable, non-exclusive licence to use the App on the Devices, subject to these terms, the Privacy Policy and the Google Play Store Rules, incorporated into this EULA by reference. We reserve all other rights.
- 2.2. You may:
 - (a) download a copy of the App onto an Android device and to view, use and display the App on the Devices for your personal purposes only; and
 - (b) use the Documents for your personal purposes only.

3. LICENCE RESTRICTIONS

Except as expressly set out in this EULA or as permitted by any local law, you agree:

- (a) not to copy the App or Documents except where it is necessary for the purpose of back-up or operational security;
- (b) not to rent, lease, sub-license, loan, translate, merge, adapt, vary or modify the App or Documents;
- (c) not to make alterations to, or modifications of, the whole or any part of the App, or permit the App or any part of it to be combined with, or become incorporated in, any other programs;
- (d) not to disassemble, decompile, reverse-engineer or create derivative works based on the whole or any part of the App or attempt to do any such thing;
- (e) to keep all copies of the App secure and to maintain accurate and up-to-date records of the number and locations of all copies of the App or documents;
- (f) to include our copyright notice on all entire and partial copies you make of the App or documents on any medium;
- (g) not to provide or otherwise make available the App in whole or in part (including object and source code), in any form to any person without prior written consent from us; and
- (h) to comply with all technology control or export laws and regulations that apply to the technology used or supported by the App or any Service (**Technology**),

together **Licence Restrictions**.

4. ACCEPTABLE USE RESTRICTIONS

You must:

- (a) not use the App or any Service in any unlawful manner, for any unlawful purpose, or in any manner inconsistent with this EULA, or act fraudulently or maliciously, for example, by hacking into or inserting malicious code, including viruses, or harmful data, into the App, any Service or any operating system;
- (b) not infringe our intellectual property rights or those of any third party in relation to your use of the App or any Service (to the extent that such use is not licensed by this EULA);
- (c) not transmit any material that is defamatory, offensive or otherwise objectionable in relation to your use of the App or any Service;
- (d) not use the App or any Service in a way that could damage, disable, overburden, impair or compromise our systems or security or interfere with other users; and
- (e) not collect or harvest any information or data from any Service or our systems or attempt to decipher any transmissions to or from the servers running any Service.

5. INTELLECTUAL PROPERTY RIGHTS

- 5.1. You acknowledge that all intellectual property rights in the App, the Documents and the Technology anywhere in the world belong to us or our licensors, that rights in the App are licensed (not sold) to you, and that you have no rights in, or to, the App, the Documents or the Technology other than the right to use each of them in accordance with the terms of this EULA.
- 5.2. You acknowledge that you have no right to have access to the App in source-code form.

6. NO WARRANTY OR SUPPORT

- 6.1. You expressly acknowledge and agree that use of the App and any Documents and Services provided is at your sole risk and that the entire risk as to satisfactory quality, performance, accuracy and effort is with you.
- 6.2. To the maximum extent permitted by applicable law, the App and Documents and Services are provided "as is" and "as available", with all faults and without warranty of any kind, and we hereby disclaim all warranties and conditions with respect to the App, Documents and Services, either express, implied or statutory, including, but not limited to, any implied warranties and/or conditions of merchantability, of satisfactory quality, of fitness for a particular purpose, of accuracy, of quiet enjoyment, and non-infringement of third party rights. We do not warrant against interference with your enjoyment of the App or Documents, that the functions contained in the App or Services will meet your requirements, that the operation of the App or Services will be uninterrupted or error-free, or that defects in the App or Services will be corrected. No oral or written information or advice given by us or our authorized representative shall create a warranty. Should the App or Services prove defective, you assume the entire cost of all necessary servicing, repair or correction.

7. LIMITATION OF LIABILITY

- 7.1. You acknowledge that the App has not been developed to meet your individual requirements, and that it is therefore your responsibility to ensure that the features and functions of the App as described in the Documents meet your requirements.
- 7.2. We only supply the App and Documents for domestic and private use. You agree not to use the App and Documents for any commercial, business or resale purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- 7.3. Our maximum aggregate liability under or in connection with this EULA (including your use of any Services) whether in contract, tort (including negligence) or otherwise, shall in all circumstances be limited to US\$1.

8. TERMINATION

- 8.1. LabScore may in its sole discretion, at any time and for any or no reason, suspend or terminate this EULA with or without prior notice.
- 8.2. This license will terminate immediately, without prior notice from LabScore in the event that you fail to comply with any provision of this EULA.
- 8.3. You may also terminate this EULA by deleting the App and all copies thereof from your mobile device or from your desktop
- 8.4. On termination for any reason:
 - (a) all rights granted to you under this EULA shall cease;
 - (b) you must immediately cease all activities authorised by this EULA;
 - (c) you must immediately delete or remove the App from all Devices, and immediately destroy all copies of the App and Documents then in your possession, custody or control and certify to us that you have done so.

9. COMMUNICATION BETWEEN US

- 9.1. If you wish to contact us in writing, or if any condition in this EULA requires you to give us notice in writing, you can send this to us by e-mail at support@mylabscore.com. We will confirm receipt of this by contacting you in writing, normally by e-mail or text message.
- 9.2. If we have to contact you or give you notice in writing, we will do so by e-mail to the email address or SMS to the mobile number you provide to us in your request for the App.

10. EVENTS OUTSIDE OUR CONTROL

- 10.1. We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under this EULA that is caused by any act or event beyond our reasonable control, including failure of public or private telecommunications networks (**Event Outside Our Control**).
- 10.2. If an Event Outside Our Control takes place that affects the performance of our obligations under this EULA:
 - (a) our obligations under this EULA will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control; and
 - (b) we will use our reasonable endeavours to find a solution by which our obligations under this EULA may be performed despite the Event Outside Our Control.

11. OTHER IMPORTANT TERMS

- 11.1. We may transfer our rights and obligations under this EULA to another organisation, but this will not affect your rights or our obligations under this EULA.
- 11.2. You may only transfer your rights or obligations under this EULA to another person if we agree in writing.
- 11.3. If we fail to insist that you perform any of your obligations under this EULA, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.
- 11.4. Each of the conditions of this EULA operates separately. If any court or competent authority decides that any of them are unlawful or unenforceable, the remaining conditions will remain in full force and effect.
- 11.5. Please note that this EULA, its subject matter and its formation, are governed by the laws of the State of New Jersey, without giving effect to its conflict of law provisions or User's actual state of residence. User hereby agrees that the courts located in the State of New Jersey, will constitute the sole and exclusive forum for the resolution of any and all disputes arising out of or in connection with this EULA.